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The Effect of Company Financial Systems and Construction Management on the Implementation of Quality Management Systems and Production Quality in Construction Companies (Financial Management Literature Review)

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Abstract: Article Literature Review of the Influence of the Company's Financial System, and Construction Management on the Implementation of Quality Management Systems and Production Quality in Construction Companies is a scientific article that aims to build a research hypothesis on the influence of inter-variables to be used in further research, within the scope of the science of Financial Management. The method of writing this Literature Review article is the library research method, which is sourced from online media such as Google Scholar, Mendeley and other academic online media. The results of this Literature Review article are: 1) The Company's Financial System influences the Implementation of Quality Management Systems; 2) Construction Management has an effect on the Implementation of the Quality Management System; 3) The Company's Financial System affects the Quality of Production in Construction Companies; 4) Construction Management affects Production Quality in Construction Companies. In addition to these 2 exogenous variables that affect endogenous variables.

Keyword: Implementation of Quality Management Systems, Production Quality in Construction Companies, Corporate Financial Systems and Construction Management

INTRODUCTION

Within the construction company organization, analyzes are needed on the impact of employees receiving salaries/wages if they experience delays in payment, recruiting human resources as experts, implementing ISO 9001: 2015 standards in implementing international management standards and using ASME standards as a starting point. measuring product quality, guaranteeing work safety for all employees and staff, debriefing employees in training programs before doing actual work, handling all types of errors both for management and product quality.

With a development program that has been designed so as to get maximum product results that are able to compete in the current era of globalization. So that in an organization that has the goal of getting the existence of a company, it is necessary to have quality human resources to be able to produce quality products that are able to compete in the product sales market. By carrying out analyzes of all components of a construction company, it is possible to find the aggregates and implementation in the company. It can be concluded in this case as a construction company by carrying out the basics of management according to ISO 9001: 2015 standards and ASME standard quality, so that they are able to compete in the era of globalization.

Articles as relevant researchers are needed to strengthen the theory studied, to see the relationship between variables and build hypotheses, it is also very necessary in the discussion section of research results. This article discusses the influence of the Company's Financial System and Construction Management on the Implementation of a Quality Management System and its impact on Quality Production in Construction Companies, (A Study of Financial Management Literature).

Based on the background, the problems that will be discussed can be formulated in order to build hypotheses for further research, namely:

- 1. Does the Company's Financial System affect the Implementation of the Quality Management System?
- 2. Does Construction Management affect the Implementation of the Quality Management System?.
- 3. Does the company's financial system affect the quality of production in construction companies?
- 4. Does Construction Management affect Production Quality in Construction Companies?
- 5. Does the Implementation of a Quality Management System affect Production Quality in Construction Companies?

THEORITICAL REVIEW

Implementation of Quality Management System

Implementation of Quality Management System isImplementation of ISO 9001:2008 Quality Management System in Construction Companies(Lestari, IG, 2015). Dimensions or indicators of the Implementation of the Quality Management System areAnalysis of User Satisfaction Level and Importance Level of Information System Implementation Quality management (Zaky, A., 2018).

Implementation of Quality Management System is Effect of Implementation of ISO 9001:2015 Quality Management System on Construction Employee Performance (Ramadan, M., & Broto, AB, 2019). Dimensions or indicators of the Implementation of the Quality Management System are Implementation of a Quality Management System with the Implementation of ISO 9001: 2015 in Construction Partners (Siswanto, E., 2019).

Implementation of Quality Management System is Evaluation of ISO 9001: 2015 Quality Management System Implementation (Meidian., 2021). Dimensions or indicators of the Implementation of the Quality Management System are Development and Implementation of ISO 9001:2015 Quality Management System (Muhammad Noor Efansyah., 2019).

The implementation of this Quality Management System has been studied by many previous researchers including (Fitriyna, SN, Lenggogeni, L., & Murtinugraha, RE, 2018), (Suryana, D., 2019), and (Darmawan, A., Wacono, S., & Saputra, J., 2020).

Production Quality in Construction Companies

Production Quality in Construction Companies is Product Quality Control Analysis (AKADEMIKA, 2016). Dimensions or indicators of Production Quality in Construction

Companies are Product quality control analysis using statistical quality control methods (Iqbal, M., 2018).

Production Quality in Construction Companies is Final Product Quality Control Analysis (Lestari, MRS, 2009). Dimensions or indicators of production quality in construction companies are analysis of product quality control with statistical process control (Shiyamy, AF, Rohmat, S., & Sopian, A., 2021).

Production Quality in Construction Companies isProduct Quality Control Analysis Using Statistical Quality Control (Sqc) At(Ariandi, MS, Rahmawati, E., & Prihatiningrum, RRY, 2020). Dimensions or indicators of production quality in construction companies are production quality control using statistical tools (seven tools) in an effort to reduce the level of product damage (Ratnadi, R., & Suprianto, E, 2016).

Production Quality in Construction Companies has been studied by many previous researchers including (Darsono., 2013)), (Sulaeman, B., 2018), and (Pitasari, DN, & Hidayat, YA, 2018).

Company Financial System

Corporate Financial System is The Impact of Implementing a Digitalization System on Banking Company Value(Nugraha, A., 2022). The dimensions or indicators of the Company's Financial System are Analysis of the Impact of the Acquisition on the Acquisition Company's Financial Performance(Utami, SB, Warnaningtyas, H., & Suyanto, MN, 2014).

The Company's Financial System is the Impact of Mergers and Acquisitions on Company Financial Performance (Mardianto, M., Christian, N., & Edi, E., 2018). The dimensions or indicators of the Company's Financial System are Revealing the Impact of Acquisition on the Company's Financial Performance (Princess, P, 2020).

Corporate Financial System is The Effect of Implementing Enterprise Resources Planning on Company Financial Performance Consumer Good on the Indonesia Stock Exchange (Insana, DRM, & Mayndarto, EC, 2019). Dimensions or indicators of the Implementation of the Quality Management System are The Effect of Implementing Enterprise Resource Planning (Erp) on Company Performance (Rahmani HF, 2018).

This company's financial system has been studied by many previous researchers including (Nanda FV, 2019), (Hapsari, DP, 2019), and (Kristianti, CE, & Achjari, D., 2018).

Construction Management

Construction Management isImplementation of Construction Management in the Project Controlling Stage(Asnuddin, S., Tjakra, J., & Sibi, M., 2018). Dimensions or indicators of Construction Management arePerformance Measurement of Construction Management Consultants in the Construction Project Implementation Stage(Akbar., 2017).

Construction Management isPerformance Measurement of Construction Management Consultants in the Construction Project Implementation Stage(Umam, S. (2017). The dimensions or indicators of Construction Management areThe influence of project condition factors on construction project performance(Agsarini, I., & Wiguna IPA, 2015).

Construction Management is a Measurement of Contractor Satisfaction with Client Performance in Private Construction Projects (Fitriana, D., Florencia, Dwi, JU, & Tanto, D., 2014. The dimensions or indicators of implementing a Quality Management System are The Role of a Construction Management Consultant in the Implementation Stage (Case Study: Development of StarSquare) (Walangitan, DRO, 2013).

Construction Management has been studied by many previous researchers including (Pricillia Imelda., 2018), (Amrina, E., 2019), and (Lay, YE, 2017).

Table 1: Relevant past research

Table 1: Relevant past research									
No	Author's (th)	Supporting Research	Article similarity	Article dissimilarity					
1	Chasanah U.	Enterprise Finance and	Management-	The Company's					
	Sulistyowati S.	Construction-Management	Construction has an	Financial System has					
	(2018)	Systems have a conformity and	effect on the use of the	an effect on the use of					
		conformity effect on the use of	Quality-Management-	the Quality-					
		Quality-Management-Systems	System	Management-System					
2	Fauziah N.,	Company Financial System,	Corporate Finance	Measurements have an					
	Setiawan T.	Construction-Management and	System &	effect on the use of the					
	(2013)	Compliance Measurement have	Management-	Quality-Management-					
		an effect on conformity and on	Construction on the	System					
		the use of Quality-Management-	use of Quality-						
	C	System	Management-System	Community Eigens 0					
3	Suryanto A.	Company Finance and	Enterprise Finance &	Corporate Finance &					
	(2019)	Construction-Management Systems have a conformity and	Management- Construction Systems	Management- Construction System					
		appropriate effect on the use of	have a conformance	Construction System on the Use of					
		Quality-Management-Systems	effect on the use of	Production Quality in					
		and Production Quality in	Quality-Management-	Construction					
		Construction Companies	Systems	Companies					
4	Hediono BP,	Enterprise Finance and	Management-	The Company's					
	Prasetyaningsih	Construction-Management	Construction has an	Financial System has					
	I. (2019)	Systems have a conformity and	effect on the use of	an effect on the use of					
	, ,	conformity effect on the use of	Quality-Management-	the Quality-					
		Quality-Management-Systems	System	Management System					
5	Rahayu S.	The Company's Financial,	Company Finance	Measurements have an					
	(2021)	Management-Construction and	System &	effect on the use of the					
		Measurement Systems have a	Management-	Quality-Management-					
		conformity and appropriate	Construction has an	System					
		effect on the use of the Quality-	effect on the use of						
		Management-System	Quality-Management-						
	H. 1. I (2010)	Communication of the control of the	System	The Comment					
6	Hadi, I (2019)	Company Financial Systems and	Company Finance System &	The Company's					
		Management-Construction have a conformity and appropriate	System & Management-	Financial System and Management-					
		effect on the use of Quality-	Construction has an	Construction have an					
		Management-Systems and	effect on the use of	effect on the Quality of					
		Production Quality in	Quality-Management-	Production in					
		Construction Companies	System	Construction					
		r	3	Companies					
				ī					
7	Posilama DN	Company Finance &	Management-	The Company's					
	Mulyono AT	Management-Construction	Construction has an	Financial System has					
	(2018)	System has a conformity and	effect on the use of the	an effect on the use of					
		appropriate effect on the use of	Quality-Management-	the Quality-					
		the Quality-Management-	System	Management System					
		System							
8	Tertius MA	The Company's Financial,	Company Finance &	Measurements have an					
	(2015)	Management-Construction and	Management-	effect on the use of the					
		Measurement Systems have a	Construction System	Quality-Management-					
		conformity and appropriate	has an effect on the	System					
		effect on the use of the Quality-	use of Quality-						
		Management-System	Management-System						
9	Musdalifa	Company Financial Systems and	Company Finance	The Company's					
J	Yulianita	Management-Construction have	System &	Financial System and					
	(2018)	a conformity and appropriate	Management-	Management-					
	(2010)	effect on the use of Quality-	Construction has an	Construction have an					
		Management-Systems and	effect on the use of	effect on the Quality of					
		Production Quality in	Quality-Management-	Production in					

		Construction Companies	System	Construction Companies	
10	Muhammad	The Company's Financial and	Management-	The Company's	
	Isya (2016)	Management-Construction Systems have a conformity and conformity effect on the use of	effect on the use of the Quality-Management-	the Quality-	
		the Quality-Management- System	System	Management System	

WRITING METHOD

The method of writing this Literature Review article is the Qualitative Descriptive method and Library Research, sourced from the Google Scholar online application, Mendeley and other online applications. This Literature Review article is in the field of Financial Management.

In qualitative research, literature review must be used consistently with methodological assumptions. This means that it must be used inductively so that it does not direct the questions posed by the researcher. One of the main reasons for conducting qualitative research is that the research is exploratory in nature, (Ali & Limakrisna, 2013).

Data collection

To be able to find out in detail, construction company data has been collected as follows:

MECHANICAL EQUIPMENT	Gross Weight			
(supplied by GE)	(KG)	Uds	KG Total	Prices (SARs)
ST & STG Condensers	1,746,749		1,746,749	8,298,975
ST & feed water &				
1.1 steam systems	1,172,660	11	1,172,660	5,512,701
1.2 STG	265,111	1	265,111	616,089
1.3 CONDENSER	308,978	1	308,978	2,170,185
GTs GTG By Pass Stack	1,735,241		3,470,483	13,379,322
2.1 GTs	988,583	2	1,977,165	8,997,162
2.2 GTGs	404,570	2	809,141	1,292,841
2.3 Bypass Stacks	342,088	2	684,177	3,089,319
Hydrogen Plant	87,545		87,545	410,072
4.1 H2 plants	87,545	1	87,545	410,072
HRSGs	4,035,732		8,071,464	35,335,020
5.1 HRSGs	4,035,732	2	8,071,464	35,335,020
Equipment Rented by SUBCONTRACTOR	CIS for			
SUBCONTRACTOR				- 1,010,000.00
800tons CRANES		2 MONTHS		- 1,010,000.00 SAR
400 tons of cranes and SPMT		6 MONTHS FOR CRANE 1 MONTHS FOR SPMT		- 1,991,250.00 SAR
TOTAL	7,605,267	1	13,376,241	54,422,138.59 SAR

Note:

Bidders should consider provided weights as reference. No changes in price should be considered for weight variations

 $SAR = Saudi \ Riyals$

STG = Steam Turbine Generators

GTG = Gas Turbine Generators

HRSG = Heat Recovery Steam Generator

DISCUSSION

Based on the problem formulation, relevant theoretical studies and previous research, the discussion of this literature review article is:

1. The Influence of the Company's Financial System on the Implementation of the Quality Management System.

The needs or requirements are determined or specified by the customer and the organization. The quality management system defines how an organization consistently implements quality management practices to meet customer and market requirements.

To improve the Implementation of the Quality Management System by taking into account the Company's Financial System, what must be done by management is that the Company's Financial System influences the Implementation of the Quality Management System, if the Company's Financial System is perceived well by customers/consumers, this will be able to improve operational management, namely referring to systematic design, process direction and control in order to transform inputs into services and products for internal and external consumers and Implementation of Quality Management Systems, according to Krajewski, Malhotra and Ritzman, (2010).

The Company's Financial System influences the Implementation of Quality Management Systems, this is in line with research conducted by: Rahmayuni I. (2014), Kriswanto K (2015), and Taher TH (2018).

2. The Influence of Construction Management on the Implementation of a Quality Management System.

Construction Management has an effect on the Implementation of the Quality Management System, where the dimensions or indicators of the Company's Financial System (According to Rudianto (2013: 189) financial performance are results or achievements that have been achieved by company management in carrying out their functions of managing company assets effectively during a certain period. Financial performance is really needed by companies to find out and evaluate to what extent the company's success rate based on financial activities that have been carried out) influences the dimensions or indicators of the Implementation of Quality Management Systems (For decades, business organizations have identified, explained, and in some cases, standardized such as,ISO 9001 is a business process by introducing a Quality Management System and implementing/building quality management (Stravinskiene & Serafinas, 2020).

In order to improve the implementation of the Quality Management System by taking into account the Company's Financial System, what must be done by management is to manage management functions in such a way as to obtain optimum results in accordance with predetermined requirements and to use resources as efficiently and effectively as possible. (Dimyati, 2014)

Construction Management has an effect on the Implementation of the Quality Management System, if Construction Management is well perceived by customers/consumers then this will be able to increase the Implementation of the Quality Management System, according to (Stravinskiene & Serafinas, 2020).

Construction Management influences the Implementation of Quality Management Systems, this is in line with research conducted by: Bria M.(2017), Willar D.(2015), and Ramadan M.(2019).

3. The Influence of the Company's Financial System on Production Quality in Construction Companies

The Company's Financial System affects Production Quality in Construction Companies, where the dimensions or indicators of the Company's Financial System (According to Kotler and Armstrong in Firmansyah (2019: 12) product attribute are that the development of a product needs to be done by defining the benefits to be offered, which are communicated and delivered through product attributes, such as quality, features, style and design) affect the dimensions or indicators of Production Quality in Construction Companies (product quality is the ability of an item to provide appropriate results or performance even beyond what customers want Kotler and Keller (2016: 164).

To improve production quality in construction companies by paying attention to the company's financial system, what management must do is customer satisfaction, which is an emotional response to the evaluation of the consumption experience of a product or service, according to Windasuri & Hyacintha (2016: 64).

The company's financial system affects production quality in construction companies, if the company's financial system is perceived well by customers/consumers, this will increase its competitive advantage in the market, companies must understand what dimensions are used by consumers to differentiate the products that the company sells. with competing products. Quality reflects all dimensions of product offerings that generate benefits for customers Production Quality in Construction Companies, according to Sopiah and Sangadji, (2016: 80)

The Company's Financial System influences Production Quality in Construction Companies, this is in line with research conducted by: Nugraha D. (2018), Trisyanti U. (2018), and Arsy G. (2019).

4. The Influence of Construction Management on Production Quality in Construction Companies.

Construction Management affects Production Quality in Construction Companies, where the dimensions or indicators of the Company's Financial System according to Austen and Neale (1994) in Suyatno (2010) that the briefing stage aims to enable clients to explain project functions and allowable costs, so that architects, engineers, quantity surveyors and other members of the design group can correctly interpret their wishes and interpret the costs that affect the dimensions or indicators of Production Quality. In Construction Companies that a product is anything that can be offered to the market to satisfy a want or need. Products marketed include physical goods, services, experiences, events, people, places, properties, organizations, information, and ideas, according to Sabran in Riyono, (2016: 98)

To improve production quality in construction companies by taking into account the company's financial system, what management must do is product quality, which is one of the main positioning tools for marketers. This has a direct impact on product performance. For this reason, quality is closely related to customer value and satisfaction, according to Kotler and Armstrong in Firmansyah (2019:12).

Construction Management affects Production Quality in Construction Companies, if Construction Management is well perceived by customers/consumers then this will be able to improve Production Quality in Construction Companies that in general the way to measure project success is that the results of the project can be accepted by customers, the right deadlines and according to the budget or not exceeding the budget, according to Subhan (2008).

Construction Management affects Production Quality in Construction Companies, this is in line with research conducted by: I Gde Eka Dharsika (2017), Julian F. (2019), Fitri Nur Kharina (2019).

5. The Effect of Implementing a Quality Management System on Production Quality in Construction Companies.

Implementation of Quality Management Systems affects Production Quality in Construction Companies, where dimensions or indicators of Implementation of Quality Management Systems mean that Companies can take preventive and corrective actions to reduce the level of defects by regenerating damaged machine components, conducting employee training and improving monitoring of employee performance and results the production of each process affects the dimensions or indicators of production quality in construction companies, which can indicate that the quality control process in the company needs further improvement, Nur Pitasari, D., Ardhi Hidayat (2019).

In order to improve the implementation of the Quality Management System with due regard to Construction Management, what must be done by the management is on valid and reliable criteria and sub-criteria including identification of quality standards, determining how to meet quality standards, implementing quality plans, systemic activities in implementing quality to meet the requirements set. established, Determine deviations from standards, Identify actions to eliminate causes of unsatisfactory performance. While the application of the criteria above is a manifestation of the implementation of a quality management system in the construction service industry, where the quality of construction is still far from expectations. This is because one of them is the lack of culture in implementing quality management systems in the processes and stages of the project cycle, Melchior Bria (2017).

Construction Management has an effect on the Implementation of the Quality Management System, if Construction Management is well perceived by customers/consumers then this will be able to increase the Application of the Quality Management System that there are technological developments that occur very quickly, the second challenge is the era of globalization, and the third is customer expectations, Muhammad Suryo Nugroho (2012).

Conceptual Framework

Based on the formulation of the problem, theoretical studies, relevant previous research and discussion of the influence between variables, the framework for thinking about this article is processed as follows:

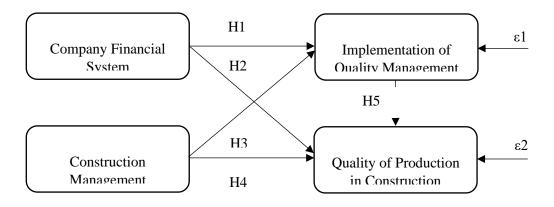


Figure 1: Thinking Framework

Based on the conceptual framework picture above, then: The Company's Financial System and Construction Management affect the Implementation of Quality Management Systems and Production Quality in Construction Companies, both directly and indirectly.

Apart from these three exogenous variables that affect the implementation of the Quality Management System, there are many other variables that affect performance including: variable Measurement, Analysis and Improvement.

CONCLUSIONS AND SUGGESTION

Conclusion

Based on the theory, relevant articles and discussion, hypotheses can be formulated for further research:

- 1. The Company's Financial System influences the Implementation of the Quality Management System.
- 2. Construction Management has an effect on the Implementation of the Quality Management System.
- 3. The Company's Financial System influences the Quality of Production in Construction Companies.
- 4. Construction Management influences Production Quality in Construction Companies.
- 5. Implementation of the Quality Management System affects the Quality of Production in Construction Companies.

Suggestion

Based on the conclusions above, the suggestion in this article is that there are many other factors that influence the Implementation of Quality Management Systems and Production Quality in Construction Companies, apart from the Implementation of Quality Management Systems and Production Quality in Construction Companies at all types and levels of organizations or companies, therefore further studies are still needed to look for other factors that can influence the Implementation of Quality Management Systems and Production Quality in Construction Companies apart from those examined in this article such as: Measurement, Analysis and Improvement.

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