The Role and Benefits of Innovative Technology in Using The Internet of Things (IOT) Towards Industrial Revolution 4.0

Devina Nadya Ayu Pramita1*, Wahyu Sardjono2
1Universitas Airlangga Surabaya, Indonesia, devina.nadya.ayu-2023@feb.unair.ac.id
2Bina Nusantara University, Jakarta, Indonesia, wahyu@binus.ac.id
*Corresponding Author: devina.nadya.ayu-2023@feb.unair.ac.id

Abstract: In the Industrial Revolution 4.0, technological developments are developing very rapidly and significantly impact various sectors, especially in the industrial sector. Various aspects of the industrial sector significantly influence the Industrial Revolution 4.0 for companies, governments and even levels of society so that they can keep up with the times and compete in the current industrial revolution. The role of Industrial Revolution 4.0 is centred on automation, which is assisted by using information technology in the application process. One way to keep up with the times and compete is by applying the Internet of Things (IoT) to changes in the Industrial Revolution 4.0. IoT applies a system of computerized, mechanical, and machine devices. The Web of Things (IoT) is exceptionally compelling in different enterprises. IoT is likewise one of the fundamental mainstays of the modern transformation 4.0. Technological developments and convenience in the Industrial Revolution 4.0 must be connected to the Internet of Things (IoT) application.

Keyword: Internet of Things (IoT), Technology, Role, Benefits, Industry Revolution 4.0.

INTRODUCTION

The Fourth Modern Transformation, or Industry 4.0, is a digital revolution that revolutionizes industries by integrating advanced technologies like the Internet of Things (IoT), artificial intelligence (AI), cloud computing, big data, and automation. This transformation changes production, manufacturing and services by leveraging more excellent connectivity between physical and digital systems. The impact includes adopting more automated, efficient, and adaptive systems, enabling companies to increase their productivity, innovation, and operational flexibility. Industry 4.0 also affects the workforce by demanding new skills in an increasingly connected and technology-based work environment. Due to its association with digital transformation and automation of industrial processes, the Internet of Things (IoT) and the Fourth Industrial Revolution are closely related. On the other hand, the Fourth Industrial Revolution refers to integrating digital technologies, automation and widespread connectivity in industrial environments. At the same time, IoT allows physical objects to connect to the internet and exchange data.
IoT plays an important role in the Fourth Industrial Revolution because it allows equipment, machines and production systems to communicate and collaborate automatically. This enables the creation of smart factories that can optimize production processes, monitor equipment conditions in real-time, and improve general operational efficiency. Companies can take advantage of directly connected systems in Industry 4.0 aims to enhance productivity, lower operational expenses, and elevate product quality through technological advancements like IoT, and make faster decisions based on real-time data. Additionally, IoT enables predictive maintenance based on continuously monitored sensor data to prevent device failures and unplanned downtime. IoT is the main pillar in realizing the Fourth Industrial Revolution. This will bring significant changes to the way the industry operates, providing opportunities to increase efficiency, productivity and innovation across various industrial sectors.

With the growing integration of Internet of Things (IoT) devices and technologies, many changes have occurred in our daily lives. One of the IoT developments in the industry includes monitoring factory machines and equipment and implementing predictive maintenance systems. The machine's operational status can be continuously monitored in real-time by installing sensors on industrial equipment connected to the IoT network. IoT can leverage the data collected by sensors to analyze patterns that may indicate potential machine damage or failure, enabling proactive maintenance and minimizing unplanned downtime. Armed with this information, companies can carry out preventive maintenance promptly before damage occurs that could result in unplanned production downtime. In addition, IoT also allows optimizing energy efficiency in industrial environments. By utilizing IoT sensors to monitor energy consumption across devices and systems, businesses can pinpoint areas where energy is being inefficiently wasted and implement measures to reduce unnecessary energy consumption.

Therefore, the use of IoT in industry increases operational efficiency and productivity, reduces maintenance costs, prevents unplanned downtime, and improves environmental sustainability through more efficient energy management. In this introduction, we will explore the role played by IoT in the Industrial Revolution 4.0, focusing on the introduction of the Internet of Things (IoT), its application to various industrial aspects and its use in various fields. This analysis aims to provide a better understanding of how IoT is applied in various fields today and how we can optimize its potential for a better future.

**METHOD**

This section details the steps used to identify and synthesize findings about the application and benefits of IoT (Internet of Things) in the Industrial Revolution 4.0. Since it centers around the application and advantages of the Web of Things (IoT) in the Modern Transformation 4.0, the initial search uses two essential keywords: Internet of Things (IoT) and Industrial Revolution 4.0. Choose only sources closely related to the Internet of Things (IoT) and the Industrial Revolution. The search column on the journal website displays various journals related to the keywords being searched for. The journals related to keywords can be selected through the title, abstract and so on based on keywords related to the Internet of Things (IoT) and Industrial Revolution 4.0. This combination of keywords forms a search string. Access the following digital repositories: Sage Journal, ScienceDirect, IEEE (Institute of Electrical and Electronics Engineers) Digital Library, Emerald Insight, and SpingerOpen. A deeper content analysis regarding the role and benefits of innovative technology in utilizing the Internet of Things (IoT) towards the Industrial Revolution 4.0 ultimately resulted in 14 journal articles as the primary source for analysis.
RESULTS AND DISCUSSION

The Results and Discussion section delves into how IoT technology influences business operations and marketing strategies, specifically in confirming marketing decisions and implementing product campaigns. IoT in participatory marketing allows for resolving business problems through interactive experiences. However, it is essential to consider the growing importance of regulatory compliance and technological safeguards to protect customer rights, especially privacy concerns. On the other hand, the potential of IoT technology is evident in its ability to generate vast amounts of data, including location, user behaviour, health information, and purchasing preferences. This data can be utilized to create more intelligent and connected products that facilitate more personalized and engaging interactions. Ultimately, this enhances the branding of the products produced. To gain a deeper comprehension of the business implications of IoT, it is beneficial to examine it from both a user's and a business standpoint. From a business viewpoint, IoT support can create esteem, figure out procedures, cultivate development, improve plans, and guarantee security. As per the client's perspective, the impact of IoT on not permanently set up by six key credits: IoT Accessibility, correspondence in IoT, Telepresence IoT, IoT Information, IoT Convenience, and IoT Security. It significantly impacts consumer purchasing intentions conveyed by customer experience. Alternatively, when seen from the user's viewpoint, six specific attributes determine the effect of IoT on products. These factors notably influence consumer buying decisions through the customer experience they provide, namely:

1. Interactivity in IoT concerns customers' attitudes towards two-way communication and timely responses.
2. Telepresence IoT represents how customers subjectively perceive the representation of their physical and social climate through media.
3. IoT knowledge incorporates thinking, precise acknowledgement, and judgment abilities.
4. IoT comfort denotes the time consumers save in product planning, purchasing, and usage.
5. IoT Security addresses the protection of vulnerable and valuable assets within the IoT framework.

The Internet of Things (IoT) is significant in confirming marketing decisions and implementing product campaigns in business and marketing. Participatory marketing through IoT enables interactions that can help solve business problems and increase customer engagement. However, paying attention to compliance with privacy regulations and technological measures necessary to protect customer rights, especially regarding data privacy, is essential. Thus, IoT not only provides benefits in operational efficiency but also significantly impacts marketing strategies and interactions with customers. Figuring out how to decisively incorporate and utilize the Internet of Things (IoT) into a plan of action can be used to enhance or replace traditional products. IoT provides operational capabilities such as remote monitoring and control, enabling service transformation processes. By using IoT technology, companies can shift to a customer-centric product service system, resulting in improved performance, reactive service delivery, increased customer satisfaction, and increased product availability. Additionally, the convergence of IoT and service transformation opens up new opportunities for businesses to innovate and adapt to the changing digital environment. This integration enables the development of new services and customer relationships and creates a suitable environment for introducing new services and business models. Additional digital capabilities, such as business intelligence and machine learning, can be used to support these efforts.

The discussion in the systematic review focuses on five main themes: social, economic, educational, health, and workplace. These topics are critical areas where IoT will likely have a significant future impact. This review shows confidence that the Internet of Things (IoT) will positively impact people's welfare and lives, especially in these critical areas.
discussion section discusses the results of each of the five topics. For example, the social theme will focus on how IoT impacts wellbeing at a societal level, including its impact on individuals and groups such as families. The Business theme explores how IoT can improve various aspects of business, including B. Supply chain management, e-commerce, and operations management. This can lead to increased efficiency and customer satisfaction. Overall, the systematic review shows a promising future for IoT to increase happiness and wellbeing in well-being sectors. Further research in this area is essential to understand and realize the potential benefits of IoT technology.

In using IoT technology, some factors influence organizations in outlining the essential components of an effective IoT business model. The use of IoT technology should also emphasize the importance of understanding the main factors that influence IoT implementation to increase understanding of IoT and its implications for business models. The aim of integrating IoT products, improving products and services, and gaining competitive advantage is a crucial driver for organizations to develop business strategies that incorporate IoT technology. Its use in Industry shows that organizations are more likely to use Internet of Things (IoT) technology to shape their strategies when they see opportunities to integrate IoT products, improve their offerings, and outperform competitors. The Internet of Things (IoT) has the transformative potential of IoT on business operations, highlighting opportunities for increased efficiency, effectiveness, accuracy and cost savings.

The document also explores the crucial role of IoT technology in diverse sectors like sustainable energy, Smart Cities, e-health, transportation, and eco-friendly products. This underscores the significance of delving into novel application domains and enhancing IoT technology for societal gain. Furthermore, it underscores the potential advantages of IoT technology for future societal progress and the necessity to boost technological advancements across different industrial sectors. Regarding environmental sustainability, IoT technology can overcome challenges such as energy digitalization, the application of renewable energy, and the implementation of efficient policies for global energy transition. Additionally, IoT can improve the environmental impact of data centres, increase efficiency, and introduce intelligent waste management systems. Nevertheless, it is crucial to acknowledge the potential challenges linked with IoT technology, including increased e-waste, energy consumption, and social impacts due to changing workforce needs. The Internet of Things (IoT) also emphasizes the importance of digitalization and IoT technology in driving progress in various sectors, especially in the energy sector. This emphasizes the importance of efforts to maximize the potential of applying IoT technology in overcoming social and environmental problems.

The Internet of Things is a climate that interfaces many heterogeneous items. Where innovation is coordinated into regular items and associates these items to different gadgets, individuals, and administrations utilizing an assortment of network innovations like ZigBee, WIFI, Close to Handle Correspondence (NFC), and so forth. Given the interconnectedness of the physical and the virtual universe, the Internet of Things paves the way for explicit applications, regions and conditions: clever homes, clinical benefits, splendid farms, wise handling plants, etc. Later on, IoT applications and associations will attack and impact all fields. At any rate, the advancement of Catch of Things is still being investigated and made, as are other promising contemplations, IoT faces a few specialized and non-specialized impediments and difficulties. Statista's Exploration Division indicates that 75 billion gadgets will be connected to the web by 2025. With the enormous expansion in the quantity of IoT gadgets, these hardships are turning out to be progressively challenging to conquer to empower the Web of Things to arrive at its maximum capacity; these difficulties should be contemplated and resolve.
Digitalization has become a fundamental part of contemporary human life, impacting all features of our ordinary undertakings. In the 21st 100 years, our reliance on high-level developments for correspondence, work, clinical benefits, tutoring, and redirection is developing. In this computerized age, innovation has become more than an instrument; it is a fundamental component of our civilization, empowering unmatched degrees of convenience, adequacy, and overall interconnectedness. The IoT has arisen as an earth-shattering power out of this vast number of developments. The IoT is imperative in different endeavours like transportation, clinical benefits, cultivation, and splendid metropolitan communities. It brings about expanded efficiency, an extended capacity to make informed decisions, and a more prominent level of robotized cycles and oversight, fundamentally reshaping our living and working circumstances. Albeit the IoT envelops an intricate and broad scope of conceivable outcomes, the more extensive execution and development of this innovation are challenging. The most significant difficulties concern security, protection, and information honesty. With the multiplication of IoT gadgets, the volume of information created encounters outstanding development. By and by, these devices habitually lack handling capacities and are subsequently vulnerable to various digital attacks. In addition, the far-reaching reception of IoT likewise raises concerns encompassing protection. Due to the broad assortment, handling, and capacity of individual information by IoT gadgets, concerns are expanding over the maltreatment and unapproved admittance of information.

The advancement of the Internet of Things (IoT) is a critical catalyst for the Fourth Industrial Revolution (Industry 4.0). Through internet-connected sensors, IoT devices enable real-time data collection and exchange, providing the ability to monitor, control and optimize industrial processes with higher accuracy and efficiency than ever before.

The following are conclusions regarding the development of IoT in the Industrial Revolution 4.0:

a) Increased operational efficiency: By integrating sensors into industrial assets and infrastructure, companies can monitor performance in real time, identify potential problems, and respond quickly to reduce downtime and increase operational efficiency.

b) Product and service innovation: IoT enables companies to develop new products and services based on real-time data and device interactions. One example is the development of cloud-connected devices that enable remote monitoring and predictive maintenance.

c) Business model transformation: IoT has changed how companies operate and monetize their products and services. Service-centric (servitization) business models are becoming increasingly popular in which companies not only sell products but also provide ongoing services based on the data generated by those products.

d) Security and Privacy: Besides the benefits IoT provides, there are also security and privacy challenges to overcome. Expanding connectivity between devices and systems creates the potential for cyberattacks and data breaches, requiring sophisticated solutions to protect infrastructure and sensitive information.

e) Interoperability and standardization: To maximize the benefits of IoT in the context of Industry 4.0, it is essential to ensure clear standards and interoperability between devices and platforms. Standardization efforts such as the OPC UA communications protocol and Industry 4.0 initiatives aim to enable seamless and secure system integration. So, the Internet of Things (IoT) plays had a fundamental impact in driving the Modern Transformation 4.0 by increasing efficiency, innovation and business model transformation. However, challenges such as security and standardization must be overcome to ensure the feasibility and success of future IoT deployments.
CONCLUSION

In business and advertising, using IoT to approve promoting choices and send off item crusades is a fundamental job that can't be undervalued. Participatory marketing enabled by IoT adds value by advancing interactions to address business challenges. It is essential to recognize the increasing importance of complying with regulations and implementing technological measures to protect customer rights, especially regarding privacy issues that customers may need to be fully aware of. IoT gadgets can gather tremendous information measures, like area, client conduct, well-being data, buying inclinations, and individual exercises, all of which have critical protection suggestions. On the flip side, IoT technology will lead to the development of more intelligent and interconnected products with heightened communication during interactions. This aspect plays a significant role in enhancing and solidifying the branding of the products. To understand IoT’s impact on businesses, it is essential to consider both user and business perspectives. From a business standpoint, IoT support can drive value creation, strategic planning, innovation, design enhancements, and security measures. On the contrary, the user's perspective on IoT's effect on products is defined by six characteristics. These aspects significantly influence consumer purchasing intentions through the prism of customer experience, specifically:

1. IoT Connectivity: The extent of interconnectivity among devices.
2. Interactivity in IoT: Customer attitudes towards interactive communication and timely feedback.
3. Telepresence IoT: Customer perception of how media portrays their physical and social climate.
4. IoT Knowledge: The gadget's capacity for thinking, exact acknowledgment, and good instinct.
5. IoT Comfort: Time-saving advantages for consumers in product planning, purchasing, and utilization.
6. IoT Security: The level of protection for valuable assets and vulnerabilities within IoT systems.

Based on the information, the Internet of Things (IoT) has a vital role in the industrial revolution 4.0. Implementing IoT allows companies to improve operational efficiency and competitive advantage and provides significant benefits to consumers through more intelligent and connected products. However, keep in mind that with the growth of IoT comes compliance with privacy regulations and appropriate technological measures to protect customer rights. Thus, IoT has become one of the main pillars in today's industrial digital transformation, providing excellent opportunities and challenges that need to be overcome to maximize its benefits. In terms of scope, the comprehensive scope of applications and challenges in the field of the Internet of Things (IoT) is vast. The Internet of Things (IoT) provides valuable insight into advances and obstacles in the IoT field by evaluating the strengths and weaknesses of various methods and techniques. To use IoT solutions, this is by recognizing the transformative potential of IoT across industries and sectors and the obstacles that must be overcome to integrate and implement it successfully.

REFERENCES


